

Getting Information



Settlement Support New Zealand help newcomers access the information and services they require to settle in Rotorua, in areas such as

- Employment
- Housing
- Health care
- Improving your English skills
- Council facilities and services
- Interpreting and translation services
- Transport
- Family Issues
- Immigration
- Education
- Referral to agencies and community groups

Settlement Support New Zealand

The Business Hub,
1209 Hinemaru Street, Rotorua
T. 07 348 4199
E. ssnzrotorua@rdc.govt.nz
www.rotorua-living.com

City Focus

Cnr of Tutanekai and Hinemoa Streets,
Rotorua
T. 07 350 0186

The City Focus is situated in the heart of the Central Business District.

It was designed as a place for community activities in the city centre. Consequently, you will see performances, and displays by sporting, cultural and religious groups, about education, health, careers - all sorts of things.

Local pamphlets, brochures and maps of the District are also available.

Community House

1115 Haupapa St, Rotorua

The building provides accommodation for a wide range of voluntary agencies which offer accessible social and community services and programmes.



Rotorua Public Library

1127 Haupapa Street,
Rotorua
T. 07 348 4177
E. library@rdc.govt.nz
www.rotorualibrary.govt.nz

Well stocked with informative and entertaining resources: including foreign language books, English language learning resources, IELTS study guides, school holiday programmes.

To join the library, bring in:

1. Signed ID, such as your passport
2. ID showing that you are a resident in Rotorua.

The Tourist and Information Centre (i-SITE)

1167 Fenton Street,
Rotorua
T. 07 348 5179
E. info@rotoruanz.com
www.rotoruaNZ.com

Rotorua's official Travel and Information Centre.

Citizens Advice Bureau

Community House,
1115 Haupapa St, Rotorua
T. 07 348 3936
E. cab.rotorua@xtra.co.nz
www.cab.org.nz

Provides free confidential and impartial information and referral services for a variety of problems.

Rotorua Newcomers Network

c/o Family Works Northern
1083 Eruera Street, Rotorua
T. 07 349 0990
E. rotorua@newcomers.co.nz
www.newcomers.co.nz

All newcomers are welcome to join the

newcomers network which offers friendship and support.

Family and Community Services

Family and Community Services works with other government and non-government agencies, and communities to give families access to information and coordinated social services.

Looking for support for you and your family? The National Directory lists organisations in your area that can help.

w www.familyservices.govt.nz/directory/

Mokoia Community Association

297 Vaughan Road, Rotorua
T. 07 345 5971

Newspapers

Daily Newspaper(s) :

- The New Zealand Herald
- The Daily Post

FREE Community Newspapers

- The Weekender (Fridays)
1143 Hinemoa St, Rotorua
- The Rotorua Review (Tuesdays)
1247 Pukuatua Street, Rotorua

The FREE community newspapers are delivered weekly to homes in Rotorua. You can also pick one up from their offices.

Radio Stations

Classic Hits	97.5/90.9 FM	www.classichits.co.nz
Hauraki	94.3 FM	www.hauraki.co.nz
More FM	95.9 FM	www.morefm.co.nz
Mai FM	96.7 FM	www.maifm.co.nz
Radio NZ	101.5FM/1188AM	www.radionz.co.nz
Radio NZ Concert	90.3FM	www.radionz.co.nz/cfm
Newstalk ZB	747 AM	www.newstalk.co.nz
Niu FM	103.9 FM	www.niufm.com
Radio Live	91.9FM	www.radiolive.co.nz
Radio Sport	1350AM	www.radiosport.co.nz
Solid Gold FM	91.1FM	www.solidgoldfm.co.nz
The Rock	92.7FM	www.therock.net.nz
The Edge	99.9 FM	www.theedge.co.nz
Whanau FM	89/96.7 FM	
Viva	95.1FM	www.viva.net.nz
ZM	98.3FM	www.zmonline.com